

Betsy O'Connell,
executive
director of

RFB&D's Metropolitan Washington Unit, was pleasantly surprised when she received an unordered shipment of pens one day. She rightly suspected that RFB&D volunteer **Bill Ritchie** had arranged for the delivery. Bill, a recording volunteer in the evening program for 10 years, has showered the Washington Unit with other donations — from calendars and pens to office cabinets. In fact, Bill founded the much appreciated “cookie of the month club,” an automatic shipment of fresh cookies for the enjoyment of evening volunteers.

“Bill’s contributions boost volunteer morale tremendously. He is always thinking of RFB&D and comes up with creative ways to make everyone’s day,” Betsy says. “It gives him pleasure to make life more interesting to volunteers and staff alike.”

Bill, a generous contributor to RFB&D himself, also helps with RFB&D’s fundraising efforts. He recently underwrote costs of an advertisement in a neighborhood newspaper to promote the Unit’s benefit sale days at Borders. He has also arranged for RFB&D to be the beneficiary of proceeds from the Georgetown Chorale’s spring concerts — raising \$19,000 — for two years in a row.

“One of the great motivating factors to me is that you are helping people who are really working hard to obtain an education. You really feel **the work is appreciated,**” says Bill. “It is all worthwhile and rewarding, and I am glad to be of service to the Metropolitan Washington Unit and all of RFB&D’s members.”



Bill Ritchie

RFB&D:
At Their Service